

Quality Support

September 2021



Welcome

He waka eke noa - we are on this journey together.

You may have heard Primary ITO's Standard Setting functions (external moderation) will move to one or more of the new-to-be formed Workforce Development Councils which stand up on the 4 October. The other piece of news is Primary ITO will likely transition to the Work Based Learning subsidiary of Te Pukenga sometime late 2022. Neither of these changes really impacts on our Assessors; our team will continue supporting and moderating workplace assessors. This will remain a focus for us now and in the future.



These changes have provided an opportunity to prepare for the future and I am delighted to let you know we are recruiting for an Assessor Development Specialist to work alongside our staff and Workplace Assessors – more to come about this soon. Our team's name is also changing, from the Quality and Compliance Team to the Academic Integrity Team.

We also are sad to farewell Mark Frickeleton, who has been a Quality and Compliance Adviser with us for more than 3 years. Over this time Mark has been managing moderation activities in the Agriculture sectors, and has supported many Assessors when facilitating professional development workshops and webinars. Mark has been a key member of the team and will be missed, and we wish him well on his new adventures. Warren Smith and John Troutbeck will continue to support Workplace Assessors in the Agriculture sectors.

Ka Pai
Lester

4098 Update

Over 550 or 62% of Primary ITO Workplace Assessors now hold Unit Standard 4098 *Use standards to assess candidate performance* which is encouraging to see. Having our Assessors upskilled with this recognised Industry Standard is a fantastic achievement and has the dual benefit of improving Assessor confidence and judgments while ensuring assessment for our Learners is fair, valid and to the national standard.

Around 360 Assessors are currently enrolled in a 4098 training and working towards gaining Unit Standard 4098. Many are progressing well through their training however some Assessors haven't yet completed their practical assessments. If you're one of these Assessors who is finding it difficult to get the practical component of the course completed – please contact your Primary ITO Representative for assistance.



Need Help with Assessment?

If you would like help with any assessment issues or questions, please feel free to contact one of our Quality Team listed on page 3. Also check out our [NEW Assessment Practice Checklist](#) and other resources on the [Website](#).

Moderation update

Meat Processing

Workplace Assessors in the Meat Processing sector were moderated in the last quarter and showed a very good overall performance assessing Meat Processing Skills to the national standard. Moderation results have been improving over time and we put this down to the fact that: the Assessors have unit standard 4098, which gives them a good understanding of the requirements of assessments, and many of the Assessors have also engaged in professional development -through attending workshops facilitated by one of our Quality Advisers.



Horticulture

Amenity, Landscape, and Arboriculture Workplace Assessors were moderated in the second quarter and with 90 % of assessors passing moderation. This is a great result, and it's pleasing to see improvements being made from last year.

Moderation for Horticulture Production, Sports Turf, and Apiculture Workplace Assessors is currently underway. Thank you to those of you who have submitted material for moderation.

With the recent COVID lockdown which is continuing in Auckland we understand that a number of Assessors have not been able to access or send in the materials. We appreciate that this is a difficult time and so we are extending the submission period as needed and will be in touch with those Assessors to assist them once restrictions have eased.

Tips for Sending in Moderation Samples



1. Always include the verification and assessor sign off pages and make sure they are signed with comments.
2. Supply the Assessment booklet/section that the learner has completed (*written answers to questions etc*)
3. Label photos with the trainee's name and what tasks they are doing so they are linked to the assessment.
4. Mobile scanning apps such as Adobe Scan or Genius Scan are free and great for scanning multiple pages into one document.

The Quality Team has been supporting Workplace Assessors and verifiers in the Horticulture, Pest, Pork & Poultry industry sectors with a series of webinars in June and face to face workshops held in Auckland, Hawera, Takapau, Napier, Wellington and Christchurch during July and August. There has been a positive response to both platforms which provide a community of practice for those attending and this year we also extended invitations to Workplace Verifiers in recognition of the important work they do.

Topics included the Te Ako Tiketike model, learning styles, and the depth of resources available to assessors on our [workplace Assessor's webpage](#).

We were able to engage directly with 114 Assessors/Verifiers from all over the country and many expressed a desire for these workshops to continue annually in some form or another.

They allow new and experienced Assessors & Verifiers to impart and share knowledge together which will lead to continuous improvement of assessor judgements.

"Great informative workshop thanks!
- good mix of visual & practical"

"Helped me to understand how to apply skills through cultural boundaries"

"Good to understand what goes on behind the scenes with moderation and get a better idea of what moderators are looking for"

Here's what our Assessors said

"We must have evidence to back up when we assess."

"I can now see the resources you provide, and the professionalism levels required"

"Great to understand the types of learning styles and abilities in training"

"Helpful for my organisation to proceed with better training ideas"

Get in touch!

For general inquiries or feedback on our newsletter please contact the Quality Support Crew at quality@primaryito.ac.nz

For more specific questions please use the details below:

Warren Smith - Quality & Compliance Adviser
(04) 381 0867 or warren.smith@primaryito.ac.nz

Kathleen Moffat - Quality & Compliance Coordinator
(04) 801 4573 or quality@primaryito.ac.nz

Kelly Cenek - Quality & Compliance Coordinator
(04) 381 7844 or quality@primaryito.ac.nz

Assessor Support & Schools

John Troutbeck - Education & Quality Specialist.
(07) 872 0990 or john.troutbeck@primaryito.ac.nz

NZQA Peer Review queries

Trevor Crozier - Special Projects
(04) 381 0869 or trevor.crozier@primaryito.ac.nz